Customer Scenario

A US Based revenue cycle management company was looking to provide their associates with secure access to LOB Applications while working from home. They also wanted to enable Virtual Desktop environment for these associates so that the data resides within the company network.

LOB Access & Shared Desktop

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Approach & Solution

Sonata recommended Windows Virtual Desktop on Azure and use WVD Web Client and Windows Client

01 Deployed WVD with 2 Host Pool. First Host pool is to publish the Windows 10 Enterprise Multi-session Full Desktop Environment. Second Host Pool is to publish multiple application with multiple app group with LOB Applications

02 Windows 10 Enterprise Full desktop is deployed with Customer LOB Apps and from there internal file server access enabled. Blocked Drive Redirection and Clipboard Redirection and enabled Audio mode to play sound on local computer

03 Remote Apps with LOB application Published where user don't require full desktop version

Benefits

- Rapid Deployment of the solution

- Secure access to all LOB Applications

WHY SONATA?

Sonata helps clients unlock value and growth through Platforms with Sonata's proven Platformation services. We also help enterprises in shaping their Digital Agenda, Platform thinking and in reimagining Platform business models and ecosystem.

Sonata's platformation approach helps clients to choose a solution that best fits their needs; balancing readily available platforms and solution customization

1. **Sonata READY:** End-to-end, industry-specific digital business platforms

2. **Sonata ACCELERATE:** Deploy popular horizontal platforms adding required functionality

3. **Sonata CUSTOM:** Engineer custom platforms that deliver unique digital capability and scalability

Sonata is a global technology company, that enables successful platform based digital transformation initiatives for enterprises, to create businesses that are connected, open, intelligent and scalable. Sonata's Platformation™ methodology brings together industry expertise, platform technology excellence, design thinking-led innovation and strategic engagement models to deliver sustained long term value to customers. A trusted partner of world leaders in the Retail, Manufacturing, Distribution, Travel, services and Software industries, Sonata's solution portfolio includes its own digital platforms such as Brick & Click Retail Platform©, Modern Distribution Platform©, Rezopia Digital Travel Platform©, Kartopia E-commerce Platform©, Halosys enterprise development automation Platform©, and CTRM Commodity trading and risk management Platform©, KODO - AI powered customer experience (CX) Platform, Sonata's Platformation realization services have been specifically designed so that implementation of services on Microsoft Dynamics 365, Microsoft Azure, AWS, Cloud Engineering, Managed Services as well as on new digital technologies like IoT, Artificial Intelligence, Machine Learning, Robotic Process Automation, Chatbots, Block Chain and Cyber Security, deliver to the Platformation promise. Sonata's people and systems are nurtured to bring together the depth of thought leadership, customer commitment and execution excellence to make a difference to business with technology.

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